



Since our inception in 2003, Fenn & Fenn Insurance Practice Inc. has continued to deliver a professional commercial insurance alternative that considers client service as a Number 1 priority and we passionately protect this essential foundation for success.

Commercial Lines Customer Service Representative

Fenn & Fenn Insurance Practice is an established commercial brokerage, representing some of the largest and most reputable Canadian Insurers. We are currently seeking an enthusiastic Commercial Lines Customer Service Representative to join our team of knowledgeable brokers. This is a salaried position with health benefits, vacation and paid sick days and company support in furthering your insurance education.

Fenn & Fenn Insurance Practice fosters a sense of team work. There are no ivory towers in this office: we all work towards creative solutions for our valued clients. The ideal candidate will be detail-oriented, organized and will share our passion for insurance, while having the experience and industry expertise that is required to offer unique and personalized options for your clients. We will help you achieve the level of service that your clients deserve as you provide exceptional advice based off your experience and our company resources while handling challenging insurance work.

The qualified individual will take responsibility for understanding our client's insurance needs in order to manage the highest level of client service. The successful candidate will be involved with all aspects of account management on new and existing accounts and will be able to manage workload according to importance and prioritize effectively.

Requirements:

- A minimum of four years as a commercial insurance broker, with strong technical knowledge.
- Ability to assess the needs of your client to find an appropriate solution.
- Positive attitude while seeking outcomes that make sense for the brokerage and the client.
- Previous experience in construction insurance a definite asset.
- Self-motivated, organized and customer focused.
- Excellent interpersonal, communication and negotiation skills
- Professional, friendly and respectful in all interactions with customers, company partners and colleagues
- Positive "can-do" attitude in a team environment
- RIBO license in good standing.
- CIP or CAIB designation preferred.

If you are interested in becoming part of a forward looking, creative and often groundbreaking team please email your resume to wendy@fenninsurance.com or fax to 905-836-9814. We would like to thank all applicants, however only selected candidates will be contacted.

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Insurance Brokers with a PASSION for Professionalism